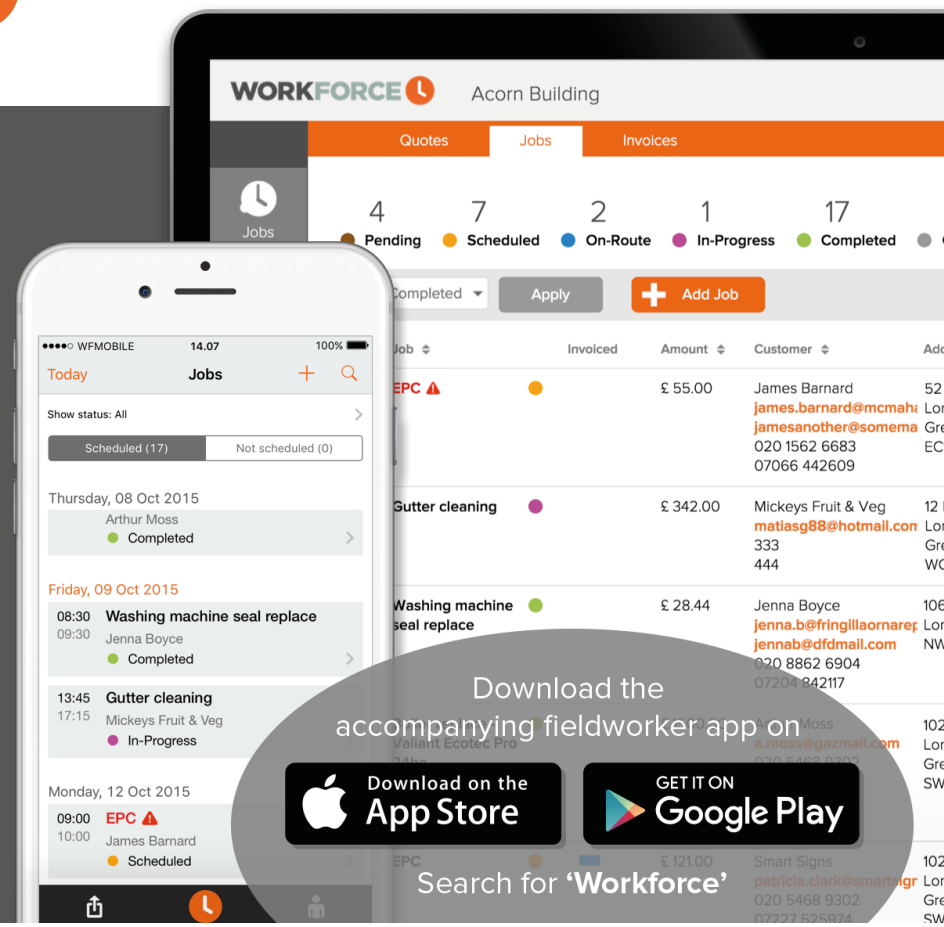
WORKFORCE

Connecting the Field, Office & Customer in real time



What is Workforce?

Workforce is a real-time management solution for field service & service management businesses. Whether you have a small mobile team of five field workers or a large enterprise with hundreds of field staff, Workforce field service management software makes your job simple.

Benefits

Collaboration

Allow field and office staff to work together in real time. Get more done with way less effort.

Eliminate paperwork

Store customer data, jobs, signatures, photos and much more electronically, eliminating the need for lots of paperwork.

Security

All of the information that you enter into Workforce is fully secure, protected and backed up to avoid any lost information.

Work from anywhere

Login and work from anywhere; office, car, home, coffee shop etc. (or even the deckchair!)

Sign up for 14 days no obligation trial at **www.workforce.fm**

Features overview

Drag and drop scheduling

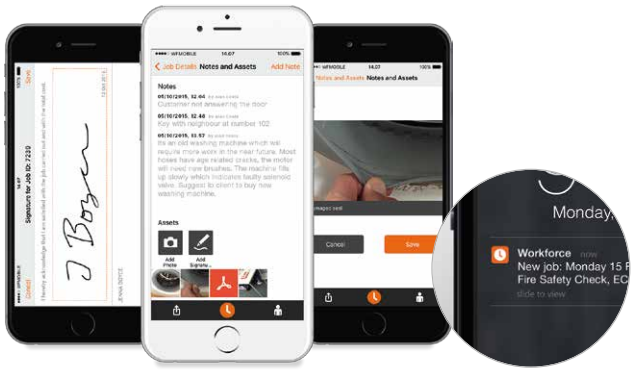
Schedule work to field workers using the Intuitive drag & drop scheduler. Have all of your jobs scheduled to the right field worker at the tight time in seconds with the drag of a brick.

Birds eye view GPS tracking

View all of your Scheduled and non-scheduled jobs visually on the map. You can also see where your field workers are in real time with GPS tracking enabled giving you greater control and visibility to make the right decisions.

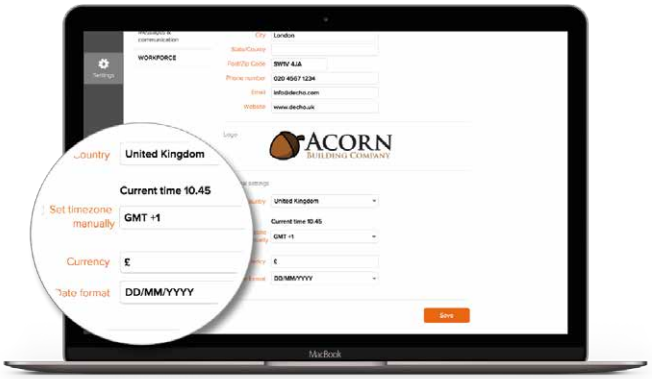
Field worker mobile Apps

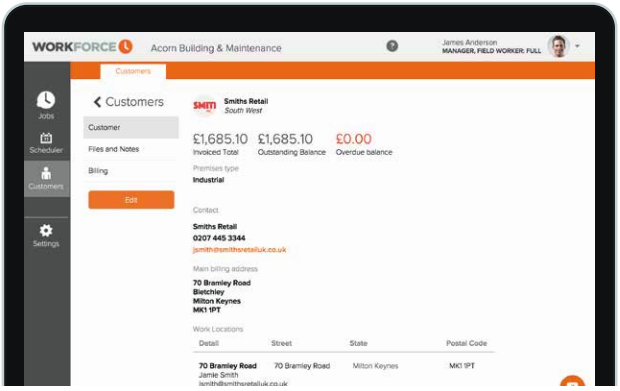
Your mobile workforce can download Apps to their smartphones to complete work. You can control permission levels and allow them to just complete jobs or give them access to create quotes and invoices.



Customize everything

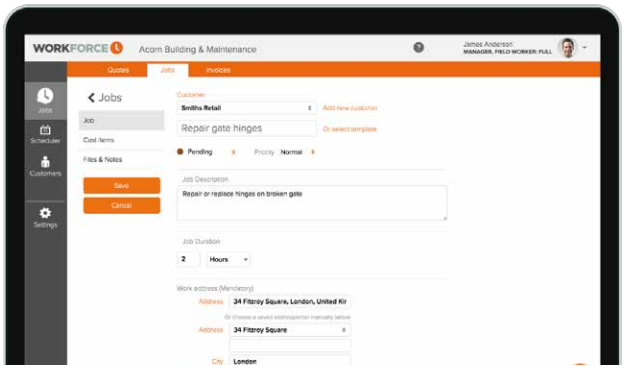
Customize everything in Workforce to suit your business. This includes your logo on invoices and quotes. Change timezone, currency, tax rates and much more!





Customer CRM you'll love

Capturing customer information is easy in Workforce. You can save site addresses, contact details, files & notes, import customers via CSV and capture custom information using our custom fields feature.



Streamlined Job creation

Whether you want to create a one-off job or if you want to create a recurring job that happens daily weekly monthly or yearly you can do both easily in Workforce. You can also create reusable job templates if you perform the same services regularly.

Professional Quotes and Invoices

Quickly create and send professional quotes and invoices to customers. You can manually invoice your customers or automate the process on the completion of a job using our auto invoicing feature.

Tailor made data collection

Collect custom data for jobs, customers, invoices and quotes. This will allow you to collect crucial data such as makes of items, serial numbers, birthdays and anything else you might need!

Installation & Support

Access & Installation

You can access Workforce from any web browser on any device or through our mobile apps that can be found on Google Play and on the Apple App Store.

Videos and tutorials

To make it easier for you to get started - we have a dedicated section with helpful videos for you and your staff to learn how to get the best out of Workforce.

In-app support

In-app customer support at your fingertips; ask as many questions as you need to and have them answered by a knowledgeable member of our support team. The software is continually evolving, so the team are also grateful for any feedback you can provide. Workforce wants to develop, learn and improve!

Is there a long term contract?

The software runs on a month to month basis, there are no ties or long term contracts.

How quickly can I get started?

If you are using our self-service version you can be up and running straight away. You can sign up for a free trial online by visiting www.workforce.fm.

Do you offer assistance with setup?

We can assist with importing your data, creating your users, training and much more. For further information on costs please email support@workforce.fm.

What do I need to be able to use the software?

All you need is access to a PC or Mac for you and your administrators. Your field workers will need either an iPhone/ iPad or an Android device.

To contact us - Use our **intercom chat** on our website or email us on comms@workforce.fm

Download on the App Store

GET IT ON Google Play

For more information and prices - please visit **www.workforce.fm**